

Nicollet County Request For Proposal
Q&A – Audit Assessment of County Information Technology Operations

- 1) For this type of solution, our team is about 45-60 days out for implementation. The RFP is requesting 30 days. Is 45- 60 days an acceptable time-line if we would win this RFP? **I would suggest completing the RFP with the available time frame of staff. This may be a common concern raised by other vendors.**
- 2) Under Scope of Deliverables, 2d - you're asking us to assess your IT Staff and interview them. Is that correct? How many IT staff do you have? Are they readily available to talk with our team? This could potentially cause delays based on their availability to talk with us. **There are currently 8 OT full time staff. We have recently hired one temp help desk position in the interim. They are all readily available to talk with your team.**
- 3) How many locations is this assessment for? Is it just for the data center at 501 S. Minnesota Ave. in St. Peter? **2 locations. This address is the main site.**

1. How many county facilities exist that have technology infrastructure equipment in them, including network switches and cabling? **5**
2. Is the county considering Wi-Fi site surveys as part of this effort? **No**
3. Approximately how many total staff are there? About how many IT staff are there? **~280 employees, 9 IT employees**
4. Can you provide an org. chart of the IT department and the County operations as well? **Yes**
5. Is a CISO on staff? **No. We have a vCISO through FRSecure through November 2022**
6. Has the County performed an IT risk assessment within the past 3 years? **Yes**
7. Has the County adopted a risk framework? **No**
8. Does the County use any particular control sets for operations e.g. 800-53, 800-171, CIS, ISO **Not that I am aware of**
9. Does a current and documented cybersecurity program exist? **No**
10. To effectively assess organization and management operations, would the County be open to a risk assessment that can become part of a larger risk-based cyber security program? **Yes**
11. Does a documented and maintained disaster recovery plan exist? **Yes**
12. Does a documented and maintained incident response plan exist? **Yes**
13. How is CJIS compliance addressed with staff and 3rd parties working for the County? **Testing/Certification through BCA**
14. How many datacenters exist? **2**
15. What cloud-based services are in operation? **O365 (Limited), UKG, Some Line of Business applications**

16. Has the County experienced any recent data breaches? **No**

17. An IT risk assessment can be conducted remotely and involves document collections and live interviews of key IT staff members, are there any reservations to remote interviews? **No but some aspects of the assessment may be missed without an onsite presence.**

1. Please clarify what you are looking for with cybersecurity ? **The intent of the cybersecurity statement is for a general review and observation of the current system and provide recommendations for enhancements.**